



Phone 205-678-0507  
Fax 205-678-0510

Valve Accessories & Controls, Inc.  
200 Jade Park Chelsea, AI 35043

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Please try to obtain some details related to a warranty return. It will help us all better evaluate (diagnose) the product and service the customer with a more accurate and thorough follow up report. Especially telling us what the returned unit is “not” doing-or is doing wrong!! **Fax this completed form to 205-678-0510 and an RGA number will be issued.** Please do not return the product without an RGA number issued.

Thank You for your Cooperation!

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Return Authorization Number:	Date Requested:
Distributor/OEM:	Type of unit:
Contact Name & Phone:	Serial number: (located on plate at end of unit)
End User:	PO purchased on if known:

Application Information: Any known application information: Valve type, actuator, etc.

Reported problem:  
Ip Issue?            No response            Intermittent/partial response  
Pilot Valve            Hunting            Sticking  
Other: Any information will be helpful.

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Completed by VAC:	Date Received:
Original ship date:	

**Charges may apply if product is determined a non-warranty issue.**  
**\$50 for product returned and found to be in good working order.**  
**\$75 for product that is repaired where no new parts are needed.**  
**Products that need new products, the sender will be contacted with total repair cost.**